



ACCREDITED 60-HOUR

FOUNDATION LEARNING PROGRAM IN MEDIATION



By Accords International

Audited and Certified by ADR Register,
Global Network Group, Amsterdam





About the Organisers



Accords International (AcIn)

Accords International (AcIn) is the world's premiere organization working in the area of conflict resolution. We are passionate about discovering innovative techniques in mediation and restorative justice for widening their scope as a mechanism of conflict resolution. AcIn empowers and supports people in confronting misunderstandings and conflicts at their home, workplace, and community in general. Our larger aim is to create a wider network of conflict resolution professionals, mediators, and restorative justice facilitators to provide better solutions for solving disputes without going to court.



Mediation Academy, South Africa

The Mission Statement of Mediation Academy South Africa (Pty) Ltd, is to empower individuals to establish successful SME's in mediation, and to unlock new markets in mediation by utilising existing technologies and developing new technologies. They believe that the secret to doing this resides in bridging the digital divide. Mediation Academy SA (Pty) Ltd is accredited in SA & Internationally by the ADR International Register, by the South African Association for Mediators (SAAM), and the National Accreditation Board for Family Mediators (NABFAM).



About Our Accreditation:

We have been accredited by ADR Register, Global Network Group (GNG), Amsterdam. It is an internationally recognized industry accreditation body. ADR Register, GNG, is ISO 9001 certified by Lloyds Register and supervised by ICC Council. Global Network Group is also registered with United Kingdom Accreditation Services (UKAS). ADR Register is a subsidiary of GNG. It has had its ISO 9001 certification since April 2008. GNG holds a committee of experts or a quality standards committee. The committee is 100% independent. IT creates the International Certification Council (ICC Council). The ICC Council is a separate UK-registered legal entity. The specific task is to maintain and create registration and certification criteria, and to integrate these criteria into its certification schemes, and control compliance & enforcement.





Our Trainers and Experts



A.J. Jawad

Accredited Digital Dispute Resolution Specialist
Senior Mediator- Trainer, MCPC, Supreme Court
of India



Barry Greyvenstein

Internationally Accredited Mediator &
Training Facilitator, South African Mediation
Academy,
Co-Founder and Faculty, Mediation Academy, SA



Mihir Govilkar

Advocate & Certified Mediator,
Founder, Mediation Initiative

A.J Jawad is an Accredited Digital Dispute Resolution Specialist with ADR ODR International, UK. He is a Partner and Head of ADR Services, KD Lex Chambers LLP, Gurugram and a Senior Mediator-trainer for the Mediation and Conciliation Project Committee (MCPC) of the Supreme Court of India and the Tamil Nadu Mediation and Conciliation Centre (TNMCC) with an experience of more than 15 years. He conducts basic and advanced mediation training and Training of Trainers (ToTs) for MCPC and TNMCC and civil-commercial Mediation training courses in universities in the UK and India. He is empanelled as India-specialist mediator with the Singapore International Mediation Centre and the Bombay Chamber of Commerce.

Barry is an SA & Internationally Accredited certified Mediator and a Training Facilitator with the South African Association of Mediators. Till May 2020, he served as the Vice Chairman of the Board to South African Association of Mediators. He completed his mediation training from North-West University, South Africa in 2014. He specializes in Family mediation and works in the area of psychology in mediation. He gives mediation coaching at South African Mediation Academy, North-West University, and Department of Social Development, South Africa. He holds certificate in Family Law, Psychology, Teaching Methodology, Language and Learning Styles.

Adv. Mihir R. Govilkar, in addition to his LL.B., holds an MBA from Johnson & Wales University, USA and an M.Sc. in Finance from EDHEC Business School, France. He is a Certified Mediator and Founder of Mediation Initiative. He writes on law and mediation and works extensively towards creating awareness and promoting mediation as the favoured dispute resolution method. He runs a YouTube channel called Mediation Initiative. He deals with commercial, civil, family, and matrimonial disputes. Mihir is passionate about Dispute System Design and the overall Mediation process. He hopes to create a culture of mediation throughout India over the coming years.



Our Trainers and Experts



**Victor Baba
Emmanuel Aligo**
Lawyer & Mediator,
JAMS Weinstein Fellow



Jo Colbert Stanley
Arbitrator & Mediator, Florida
Supreme Court,
Member CI Arb



Eden Schneider
Mediator and
Conflict Resolution Specialist

Victor Baba is a JAMS Weinstein Fellow and an ordained minister, a visiting lecturer at Global University Somalia and affiliated with the Institute of Paralegal Studies and Leadership, Ghana. He is an international mediator by training and trade, with over 5 years of experience, with emphasis on the intersectionality of conflict resolution, mediation, and indigenous dispute resolution mechanisms. He is an adviser to multiple community organizations and charitable institutions as a member of the board. He is a leading advocate for third-party financing mediation as a strategic tool for closing the access to justice gap, particularly in the Global South.

Jo is a Florida Supreme Court qualified arbitrator, certified circuit civil and county mediator, and a FINRA public arbitrator. A proud Penn State undergrad (summa cum laude), she received her J.D. with high honors from Widener Law Commonwealth in Harrisburg, PA. Jo was recently awarded the prestige of membership in The Fellows of the American Bar Foundation. She is currently pursuing her Ph.D. in Conflict Analysis & Resolution at NSU's renowned Halmos College of Arts & Sciences. She is also a past Fellow of the American Bar Association's Dispute Resolution Section.

Eden Schneider is a trained mediator and conflict resolution specialist. She holds a Master of Arts in Conflict Resolution and Reconciliation. Her focus is primarily on trauma, juvenile justice, peacemaking in public school systems, collaborative volunteer organizations, and marginalized groups. She is currently a doctoral student pursuing a Ph.D. in Community Conflict, emphasizing the intersection of trauma, creative arts, addiction, and criminality. She holds certificates in Conflict Resolution, Mediation, Advanced Mediation, Divorce Mediation, and Negotiation, as well as a Bachelor of Arts in English Literature and a Master of Arts in Conflict Resolution and Reconciliation.



Our Trainers and Experts



Sal Corbin

Board Member, RJ Facilitator & Trainer,
DC Peace Team, USA
Active Bystander Intervention Trainer



Sulekha

Lawyer and Consultant
Qualified transactions and disputes lawyer
with diverse domestic and
International experience



Arpit Chaturvedi

Co-Founder and CEO, Global Policy Insights
Co-Founder and Chief Strategy Officer, EnviPol

Sal offers training in Active Bystander Intervention, Restorative Justice, Unarmed Civilian Protection, and conflict mediation. He worked for 15 years in academia as a Psychology Professor before transitioning to nonprofit work. He has done Workforce Development training and program management and is a Training Coordinator for the Maryland Harm Reduction Institute. His vision is to help others build and maintain healthy relationships, with conflict transformation as the primary focus. His extensive background in leadership facilitation supports his efforts to keep showing up and sharing.

Sulekha is a qualified transactions and disputes lawyer with diverse domestic and international experience. Skilled in representing and advising businesses on high-stakes law matters and representing clients before Supreme Court, high courts, tribunals and government authorities. Invested in developing a career that approaches contemporary social and environmental challenges through the business lens.

Arpit Chaturvedi is the Chief Executive Officer of Global Policy Insights, a Centrist Thinktank based out of India, USA, and the United Kingdom. He is an advisor at the Kyiv School of Diplomatic Arts (Ukraine) and a Co-Chair of the GPI Quad Forum, a public Diplomacy Forum for the Quadrilateral Security Dialogue Countries (India, USA, Japan, and Australia). Arpit holds an MPA degree from Cornell University, an MBA degree from Symbiosis International University, and a bachelor with honours in History from the University of Delhi.



Our Trainers and Experts



Upasana Singh

Founder CEO, AcIn

Mediator & Negotiator, ADR Register Amsterdam
Certified Mediator (India & UK)

Upasana Singh is a conflict resolution professional, IMI certified mediator from the London School of Mediation, UK and High Court of Delhi, a practicing advocate, Supreme Court of India, and a learning enhancement specialist. She advises businesses, individuals, and educational institutes on methods of conflict resolution. She is the Founder and CEO of Accords International (AcIn). She holds the position of Reviewer with Indian Law Institute Law Review and Executive Editor of DME Journal of Law. She is also a Fellow with Global Policy Insights, a centralist policy institute based in India, the USA, and the UK. She is a member of Insights Collaboration International, Canada.



Akanksha Marwah

Co-Founder COO, AcIn

Mediator & Negotiator, ADR Register Amsterdam
Restorative Justice Facilitator (India & USA)

Akanksha Marwah, Co-founder and COO, Accords International is a doctoral candidate at Jamia Millia Islamia researching in restorative justice for children in conflict with law. She was engaged as a Faculty at GGSIPU and Jamia Millia Islamia from 2019 to 2022. She is a trained mediator by Samadhan, the Delhi High Court Mediation and Conciliation Centre. She is a learning enhancement specialist and restorative justice public speaker. She is a member of the Training Committee of DC Peace Team, USA. She is a reviewer of reputed national and international journals and had been Managing and Executive Editor of the DME Journal of Law and the DME Journal of Management.



Reema Bhandari

Mediator & Advocate

Mediator & Negotiator, ADR Register Amsterdam
Trainer, MCPC, Supreme Court of India

Reema Bhandari is empanelled as a certified mediator with the Supreme Court of India, P&H High Court, Karkardooma District Court, Delhi, and DDR commission. She has mediated & settled matters related to matrimonial disputes, commercial disputes, real estate disputes, and tenancy. She has been certified to impart mediation training by the MCPC, Supreme Court of India. She is an Advocacy trainer under the Indo-British Advocacy Project at London on Advocacy skills training. She is a Visiting Faculty in various reputed law Colleges & Institutes, State Judicial Academies, and State Legal Authorities (Meghalaya).



About the workshop

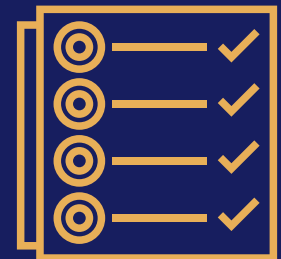
This 60-hour Foundation Learning Program in Mediation is designed to cater to the need of law students, law colleges, young professionals, and academicians for getting trained and certified to practice as a mediator. Also, it focuses on creating a culture where mediation skills are perceived as life skills and not just an addition to the professional profile of an individual. It is curated in a manner that makes it suitable for students/professionals/academicians from non-legal backgrounds.



Program Objectives

The objectives of the program are four-fold:

1. Train students and young professionals to successfully deal with conflict in their personal and professional spaces.
2. Certify the participants to become mediators.
3. Equip the participants with the skills to open a mediation clinic in their own institute/organization.
4. Encourage, train, and empower non-lawyers to be mediators.





Course Structure

Day 1 September 23
Laying the Foundation!

Session I- Mediation Landscape
Session II- Mediation Ladder and Active Listening
Session III- Understanding Conflict
Session IV- Process of Mediation

Day 2 September 24
Let's Get Started!

Session V- Mediation Principles, Values, and Ethics
Session VI- Opening Statement
Rehearsal Role Plays

Day 3 September 25
Let's Dive Deep!

Session VII- Communication Techniques
Session VIII- Verbal and Non-Verbal Language
Session IX- Negotiation and Bargaining
Rehearsal Role Plays

Day 4 September 30
Wait, Let's Dive Deeper!

Session X- Handling Emotions
Session XI- Impasse and Deadlock
Rehearsal Role Plays

Day 5 October 1
Let's Top it Up!

Session XII- Role of Mediator
Session XIII- Documents in Mediation
Session XIV- Restorative Practices in Mediation
Rehearsal Role Plays

Day 6 October 2
Assessment and Way Forward!

Session XV- Way Ahead as Mediator
Rehearsal Role Plays
Assessment





Key Features

1. Certification and Accreditation

Successfully completing this training program will make the participant eligible to:

- Practice as a mediator anywhere in the world.*
- Empanelment** as a mediator with ADR Register, Global Network Group, South African Mediation Academy, and Accords International.
- Conducting similar learning programs.



2. Trainers

Our trainers and experts include globally renowned mediators, conflict resolution professionals, restorative justice facilitators, and coaches from all over the world.

3. Role plays and simulations with Case studies

We prepare original case studies on the basis of **real-life issues** and case laws. The case studies are made in detail and every character is explained at length to make them appear real.

Every participant will get a new case study to practice with. We don't repeat case studies.



4. Restorative practices

It is Accords International's unique model of mediation learning program where we introduce the implementation of restorative practices in mediation.

*Some countries may have minor bridging course requirements for professional practice

**Subject to the assessment criteria and registration fee requirements applicable in respective organizations.



Key Features

5. 60-hours learning program, Duration (Excluding breaks)

It is a 60-hours learning program divided as below:

1. Theory and PPT- 19 hours
2. Demonstrations, Role Plays, and simulations (17 hours)
 - Opening Statements- (5 hours)
 - Role play demonstration- 1 hour
 - Complete Role Plays- 11 hours
3. Negotiation activity- 1 hour
4. Homework – $[1.5 * 5] = 7.5$ hours
5. Reading- 5 hours
6. Quiz and other activities – 3 hours
7. Assignment Submissions – (4.5 hours)
 - 1 session report (the students will be asked to actively listen to the sessions and they have to submit one report on the choice of their session.)
 - Mediation Agreement- (Every student is required to submit a mediation agreement within 7 days of completion of the program)
 - Settlement Agreement (Students will be taught how to prepare a settlement agreement. Every student is required to submit one settlement agreement on the basis of a case study in which he/she played the role of a mediator within 7 days of completion of the training program).
8. Assessment- (3 hour)



6. Supervision, Coaching, and Individual Attention

All the participants get individual attention from our lead trainers and experts.



Key Features

7. Feedback

Our trainers and experts have curated a program that works on the basis of two types of feedback:

- Participants will get detailed feedback from trainers regularly. And will be given a chance to work on their shortcomings.
- Organizer feedback by participants. Accords International takes feedback very seriously to better the learning experience.



8. Peer review

All the participants will be peer-reviewed. Everyone will be given an assessment sheet and will get trained in how to do peer reviews.



9. Digital Learning Content

Every participant will get a comprehensive digital pack with readings and role plays.

10. Recordings

Recordings of the sessions will be shared with all the participants. This will stay on our cloud for 3 months.



11. Virtual

The training is completely online and can be attended from any part of the world.



Key Features

12. International exposure

Participants will get to meet and connect with fellow participants from all around the world and also with globally reputed faculty members and trainers.



13. Small Cohort size

Unlike other trainings this foundation learning program takes in only limited participants.



Why train with us?

- Ours is the only course audited and Certified by ADR Register, GNG, Amsterdam
- Exposure to Restorative practices
- International experts and cohort.
- Accredited Course
- Empanelment opportunity
- Extensive role plays, simulations & activities.
- Independent Assessment
- Internship opportunities





Relevant Dates:



Earlybird Registrations – August 18, 2022
Last date to register – September 15, 2022

Dates of Training– September 23, 24, 25 (Fri, Sat, Sun) & September 30, October 1, 2 (Fri, Sat, Sun)

Registration fee:



Fee: 20,000/- INR (£212 / \$250).
Earlybird registration: ~~20,000 INR~~ 16000/- INR
(£170 / \$200).

Post Earlybird discounts:

Discounts/Scholarships available to select few participants.

Scholarships and Discounts

- In total 5 students will get a scholarship of 10% on the basis of their profile and SOP.
- If 3 or more individuals are joining from the same institute then they will get 10% discount each.
- Any one registering from or referred by our ecosystem partners will get discount of 10%.

Link to register:

[Register](#)

